

Jackson County Mass Transit District, doing business as JAX Mass Transit (JAX) hereby gives the public notice of its policy to uphold and assure compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes.

Title VI and related statutes prohibiting discrimination in Federally Assisted programs require that no person in the United State of America shall on the grounds of race, color, and national origin be excluded from the participation in, be denied the benefits of, or be otherwise subjected to, discrimination under any program or activity receiving Federal financial Assistance.

Any person who believes they have been aggrieved by an unlawful discretionary practice regarding JCMTD's programs has the right to file a formal complaint.

To obtain the formal complaint procedures, official complaint form and to request additional information regarding JCMTD's Title VI Obligations, please call **618-549-0304** or **come to the office at:** 975 Charles Road. Carbondale, IL 62901

Complaint forms must be completed, signed, and delivered to JAX Administrative Office **within one hundred and eighty days (180) days** following the date of the alleged occurrence.

All information about the process, materials necessary to apply for eligibility, complaint process, and notices and determinations concerning eligibility will be made available in accessible formats upon request.

Attn: Chief Executive Officer  
JAX Mass Transit District  
975 Charles Road  
Carbondale, IL 62901  
[ceo@ridejax.com](mailto:ceo@ridejax.com)